1. ENGINE SYSTEM

1) Trouble symptom

Trouble symptom	Probable cause	Remedy
Oil pressure warning lamp fails to go out.	· Low oil level in oil pan. · Oil filter element clogged. · Loose or worn oil pipe joint leaks oil.	· Add oil. · Replace element. · Check and repair.
Radiator pressure valve spouts steam.	· Lack of cooling water or water leakage. · Loosen fan belt. · Dust and scale accumulated in cooling system.	· Add water or repair. · Adjust belt. · Change water and clean the interior of cooling system.
Water temp gauge indicates red range, on right.	· Radiator fin clogged or fin damaged. · Thermostat or water temp gauge faulty. · Radiator filler cap loosening.	· Clean or repair. · Replace · Retighten cap or replace packing.
Water temp gauge indicates red range, on left.	· Thermostat faulty. · Water temperature gauge faulty.	· Replace · Replace
Engine fails to start.	· Lack of fuel. · Air mixed in fuel system. · Fuel injection pump or nozzle defective. · Starting motor rotates slowly. · Engine compression insufficient. · Valve clearance out of adjustment.	· Add fuel. · Repair. · Replace. · See " Electrical system." · Adjust clearance
Engine emits whitish or bluish smoke.	· Excessive quantity of oil in oil pan. · Poor quality of fuel.	· Reduce oil quantity. · Replace with specified fuel.
Abnormal sound heard. (Fuel combustion or mechanical sound)	· Poor quality of fuel. · Overheating · Muffler interior damaged. · Excessively large valve clearance.	· Replace with specified fuel. · See Symptom "Radiator pressure valve spouts steam". · Replace · Adjust clearance.

2) Warning code

The operator will be informed by the operator warning system when the emission control system does not function correctly.

※ In the event of deformation/damage/leakage/clogging or no using genuine part in the following systems, the following malfunctions can be diagnosed, and the power limit may limit the operation of the equipment.

※ If you operate as shown below, you may be diagnosed with malfunction due to poor performance of the regenerative system, and there may be limitations in operation of the device due to the power limit.

Problem cause	Warning Code	Detail	Remedy
Intake system	P0101	MAF Sensor Performance Invalid during running	Contact to dealer for repair
	P0402	EGR Excessive Flow	
	P0401	EGR Insufficient Flow	
	P0420	DOC / Conversion Performance Invalid	
	P242F	DPF / Clogging	
	P24A2	DPF / Incomplete Regeneration	
Exhaust system	P0402	EGR Excessive Flow	
	P0401	EGR Insufficient Flow	
	P2033	T4 sensor DOC inlet / Too High	
	P2471	T5 sensor DPF inlet / Too High Voltage	
	P246F	T5 temp. sensor mutual error	
	P2455	Differential press. Sensor Too High	
	P2454	Differential press. Sensor Too Low	
	P2002	Diff. Pressure Sensor / Tube inverted	
	P0420	DOC / Conversion Performance Invalid	
	P226D	DPF / missing substrate	
	P242F	DPF / Clogging	
	P24A2	DPF / Incomplete Regeneration	
	P2453	Differential Pressure Sensor performance invalid	
SCR system	P207F	Urea concentration invalid	
	P204F	Urea system performance error	
	P208X	Dosing pump error	
	P203A	Urea tank level sensor circuit error	
	P2047	Dosing valve power circuit disconnection	
	P206A	UQS sensor signal line error	
	U0074	DCU CAN communication error	

※ If you ignore the problem and use it as it is In the event of a failure, the engine check lamp and code are switched on and the driver can check the fault code and contents. Equipment operation may be restricted due to the power limit depending on the failure details.

※ It is essential that each warning code takes prompt action (e.g. by contacting an authorized dealer for inspection) to correct immediately the incorrect operation, use or maintenance of the exhaust control system.

2. ELECTRICAL SYSTEM

Trouble symptom	Probable cause	Remedy
Lamps dimming even at maximum engine speed.	· Faulty wiring.	· Check for loose terminal and disconnected wire.
Lamps flicker during engine operation.	· Improper belt tension.	· Adjust belt tension.
Charge lamp does light during normal engine operation.	· Charge lamp defective. · Faulty wiring.	· Replace. · Check and repair.
Alternator makes abnormal sounds.	· Alternator defective.	· Replace
Starting motor fails to run.	· Faulty wiring. · Insufficient battery voltage.	· Check and repair. · Recharge battery.
Starting motor pinion repeats going in and out.	· Insufficient battery voltage.	· Recharge battery.
Excessively low starting motor speed.	· Insufficient battery voltage. · Starting motor defective.	· Recharge battery. · Replace
Starting motor comes to a stop before engine starts up.	· Faulty wiring. · Insufficient battery voltage.	· Check and repair. · Recharge battery.
Heater signal does not become red. * Heater functions only when the coolant temperature is below 0˚C	· Faulty wiring. · Glow plug damaged.	· Check and repair. · Replace
Engine oil pressure warning lamp does not light when engine is stopped (with starting switch left in"ON" position).	· Caution lamp defective. · Caution lamp switch defective.	· Replace · Replace

3. TORQUE FLOW SYSTEM

Trouble symptom	Probable cause	Remedy
1. Excessive oil temperature rise 1) Torque converter	· Improper oil level.	· Check oil level. Add or drain oil as necessary.
	· Impeller interfering with surroundings.	· After draining oil from oil tank and transmission, check and replace interfering parts.
	· Stator and free wheel malfunctioning.	· Check engine (stalling) speed. If necessary, replace.
	· Air sucked in.	· Check the inlet side joint or pipe. If necessary, retighten joint or replace gasket.
	· Water intruding into transmission case	· Check drained oil. If necessary, change oil.
	· Bearing worn or seizing.	· Disassemble, inspect, repair or replace.
	· Gauge malfunctioning.	· Check and, if necessary, replace.
2) Transmission	· Clutch dragging.	· Check to see whether or not truck moves even when transmission is placed in neutral position. If so, replace clutch plate.
	· Bearing worn or seized.	· Disassemble, check and replace.
2. Noise operation		
1) Torque converter	· Cavitation produced.	· Change oil, replace parts leaking air.
	· Flexible plate damaged.	· Listen to rotating sound at lowspeed operation. If necessary, repacle flexible plate.
	· Bearing damaged or worn.	· Disassemble, check and replace.
	· Gear damaged.	· Disassemble, check and replace.
	· Impeller interfering with surroundings.	· Check impeller or check drained oil for mixing of foreign matter. If necessary, change oil.
	· Bolt loosening.	· Disassemble and check. If necessary, retighten or repalce.
	· Spline worn.	· Disassemble, check and replace.
	· Noise gear pump operation.	· Disassemble, check and replace.
2) Transmission	· Dragging caused by seizing clutch.	· Check to see whether or not truck moves even when transmission is in neutral position. If so, replace clutch plate.
	· Bearing worn or seizing.	· Disassemble, check and replace
	· Gear damaged.	· Disassemble, check and replace
	· Bolt loosening.	· Disassemble, check and retighten or replace
	· Spline worn.	· Disassemble, check and replace

Trouble symptom	Probable cause	Remedy
3.Low output power		
1) Torque converter	· Insufficient hydraulic pressure :	
	– Low oil level.	– Check oil level and add oil
	– Air sucked in.	– Check joints and pipes. If necessary, retighten joint or replace packing.
	– Oil filter clogging.	– Check and replace
	– Oil pump worn. (Low delivery flow)	– Check oil pressure. If necessary rep lace pump.
	– Regulator valve coil spring fatigued.	– Check spring tension. If necessary, replace.
	– Control valve spool malfunctioning.	– Disassemble, check and repair or replace.
	– Piston or O-ring worn.	– Disassemble, check measure and re place.
	· Stator free wheel cam damaged.	– Check stalling speed. (Increased engine load will cause excessive drop of stalling speed.)
		– Check oil temperature rise. If any, replace free wheel.
	· Stator free wheel seizing.	– Check temperature plate. (No-load will cause temperature rise)
		– Replace free wheel if a drop of starting output is found.
	· Impeller damaged for interfering with the surroundings.	– Check drained oil for foreign matter. If any, change oil.
2) Transmission	· Flexile plate deformed	– Replace flexible plate
	· Use of poor quality of oil or arising of air bubbles.	– Check and change oil.
	– Air sucked in from inlet side.	– Check joints and pipes. If necessary, retighten joint or replace packing.
	– Low torque converter oil pressure accelerates generation of air bebbles.	– Check oil pressure.
	– Oil mixing with water.	– Check drained oil and change oil.
	– Inching rod out of adjustment.	– Check and adjust.
	· Clutch slipping	
	– Lowering of weight.	– Check oil pressure.
	– Piston ring or O-ring worn.	– Disassemble, check, measure and replace.
	– Clutch piston damaged.	– Disassemble, check and replace.
	– Clutch plate seizing or dragging.	– Check to see whether or not truck moves even when transmission is in neutral position. If so, replace.

Trouble symptom	Probable cause	Remedy
4.Unusual oil pressure		
1) Oil pressure is high	· Control valve malfunctioning.	(1)Check for spool operation. If necessary, replace valve. (2)Check for clogging of small hole in valve body. If necessary, clean or repair.
	· Cold weather. (high oil viscosity)	· When atmospheric temp is below freezing point (when normal oil pressure is recovered if heated to 60 ~ 80˚C), change oil.
	· Use of improper oil.	· Check and change oil.
2) Oil pressure is low	· Gear pump malfunctioning(worn).	· Disassemble, check and replace.
	· Oil leaks excessively : (1)Control valve oil spring defective.	· Check spring tension (see spring specification). If necessary replace.
	(2)Control valve spool defective.	· Disassemble, check, and repair or replace valve.
	· Air sucked in.	· Check joints and pipes. If necessary, retighten joint or replace packing.
	· Low oil level.	· Check oil level and add oil.
	· Oil filter clogging.	· Check and replace.
3) Transmission	· Oil leaks excessively.	· Disassemble, check (piston ring and O-ring for wear and other defects), and replace.
5.Power is not transmitted		
1) Torque converter	· Clutch plate damaged.	· Check for damage by listening to abnormal sounds at a low converter speed and replace.
	· Low oil level.	· Check oil level and add oil
	· Oil pump driving system faulty.	· Disassemble and check for wear of pump gear, shaft and spline. Replace defective parts.
	· Shaft broken.	· Check and replace.
	· Lack of oil pressure.	· Check oil pump gear for wear and for oil suction force. If necessary, replace pump.
2) Transmission	· Low oil level.	· Check oil level and add oil.
	· Inching valve and link lever improperly positioned.	· Check measure and adjust.
	· Forward/reverse spool and link lever improperly positioned.	· Check and adjust.
	· Clutch fails to disengage : (1)Clutch case piston ring defective.	· Disassemble, check and replace
	(2)Main shaft plug slipping out.	· Disassemble, check and repair or replace
	· Clutch seizing.	· Check to see whether or not truck moves even then transmission is in neutral position. If so, replace.
	· Shaft broken off.	· Disassemble, check(main shaft, etc.), and replace.
	· Clutch drum damaged (spring groove).	· Disassemble, check and replace.
	· Clutch snap ring broken.	· Disassemble, check and repair or replace.

Trouble symptom	Probable cause	Remedy
5. Power is not transmitted (Continue)	· Foreign matter intruding into oil passage to clutch. · Shaft spline worn.	· Disassemble, check and repair or replace. · Disassemble, check and replace.
6. Oil leakage (Transmission and torque converter)	· Oil leaks from oil seal. · Oil leaks from case joining surfaces. · Oil leaks from joint or pipe. · Oil leaks from drain plug. · Oil leaks from a crack.	· Disassemble and check for wear of seal lips and mating sliding surfaces (pump boss, coupling etc.) Replace oil seal, pump boss, coupling, etc. · Check and retighten or replace packing. · Check and repair or replace gasket. · Check and retighten or gasket. · Check and replace cracked part.

4. STEERING SYSTEM

Trouble symptom	Probable cause	Remedy
1. Steering wheel drags.	· Low oil pressure. · Bearing faulty. · Spring spool faulty. · Reaction plunger faulty. · Ball-and-screw assembly faulty. · Sector shaft adjusting screw excessively tight. · Gears poorly meshing. · Flow divider coil spring fatigued.	· Check locknut. Repair. · Clean or replace. · Clean or replace. · Replace. · Clean or replace. · Adjust. · Check and correct meshing. · Replace.
2. Steering wheel fails to return smoothly.	· Bearing faulty. · Reaction plunger faulty. · Ball-and-screw assy faulty. · Gears poorly meshing.	· Clean or replace. · Replace. · Clean or replace. · Check and correct meshing.
3. Steering wheel turns unsteadily. Steering system makes abnormal sound or vibration.	· Locknut loosening. · Metal spring deteriorated. · Gear backlash out of adjustment. · Air in oil circuit.	· Retighten. · Replace. · Adjust. · Bleed air.
4. Abnormal sound heard when steering wheel is turned fully	Valve · Faulty. (Valve fails to open.) Piping · Pipe (from pump to power steering cylinder) dented or clogged.	· Adjust valve set pressure and check for specified oil pressure. · Repair or replace.
5. Piping makes abnormal sounds.	Oil pump · Lack of oil. · Oil inlet pipe sucks air. · Insufficient air bleeding.	· Add oil. · Repair. · Bleed air completely.
6. Valve or valve unit makes abnormal sounds.	Oil pump · Oil inlet pipe sucks air. Valve · Faulty. (Unbalance oil pressure) Piping · Pipe (from pump to power steering) dented or clogged. · Insufficient air bleeding.	· Repair or replace. · Adjust valve set pressure and check specified oil pressure. · Repair or replace. · Bleed air completely.
7. Insufficient or variable oil flow.	· Flow control valve orifice clogged.	· Clean.
8. Insufficient or variable discharge pressure.	Piping · Pipe (from tank to pipe) dented or clogged.	· Repair or replace.

5. BRAKE SYSTEM

Trouble symptom	Probable cause	Remedy
1. Insufficient braking force	· Hydraulic system leaks oil. · Hydraulic system sucks air. · Disk worn. · Brake valve malfunctioning · Hydraulic system clogged	· Repair and add oil. · Bleed air. · Replace · Repair or replace. · Clean.
2. Brake acting unevenly. (Truck is turned to one side during braking.)	· Tires unequally inflated. · Brake out of adjustment. · Disk surface roughened. · Wheel bearing out of adjustment. · Hydraulic system clogged.	· Adjust tire pressure. · Adjust. · Repair by polishing or replace. · Adjust or replace. · Clean.
3. Brake trailing.	· Pedal has no play. · Piston cup faulty. · Brake valve return port clogged. · Hydraulic system clogged. · Wheel bearing out of adjustment.	· Adjust. · Replace. · Clean. · Clean. · Adjust or replace.

6. HYDRAULIC SYSTEM

Trouble symptom	Probable cause	Remedy
1. Large fork lowering speed.	· Seal inside control valve defective. · Oil leaks from joint or hose. · Seal inside cylinder defective.	· Replace spool or valve body. · Replace. · Replace packing.
2. Large spontaneous tilt of mast.	· Tilting backward : Check valve defective. · Tilting forward : Tilt lock valve defective. · Oil leaks from joint or hose. · Seal inside cylinder defective.	· Clean or replace. · Clean or replace. · Replace. · Replace seal.
3. Slow fork lifting or slow mast tilting.	· Lack of hydruilc oil. · Hydrauic oil mixed with air. · Oil leaks from joint or hose. · Excessive restriction of oil flow on pump suction side. · Relief valve fails to keep specified pressure. · Poor sealing inside cylinder. · High hydraulic oil viscosity. · Mast fails to move smoothly. · Oil leaks from lift control valve spool. · Oil leaks from tilt control valve spool.	· Add oil. · Bleed air. · Replace. · Clean filter. · Adjust relief valve. · Replace packing. · Change to SAE10W, class CF engine oil. · Adjust roll to rail clearance. · Replace spool or valve body. · Replace spool or valve body.
4. Hydraulic system makes abnormal sounds.	· Excessive restriction of oil flow pump suction side. · Gear or bearing in hydraulic pump defective.	· Clean filter. · Replace gear or bearing.
5. Control valve lever is locked	· Foreign matter jammed between spool and valve body. · Valve body defective.	· Clean. · Tighten body mounting bolts uniformly.
6. High oil temperature.	· Lack of hydraulic oil. · High hydraulic oil viscosity. · Oil filter clogged.	· Add oil. · Change to SAE10W, class CF engine oil. · Clean filter.

7. MAST AND FORK

1) MAST

Problem	Cause	Remedy
Forks fail to lower.	· Deformed mast or carriage.	· Disassemble, repair or replace.
Fork fails to elevate	· Faulty hydraulic equipment.	· See troubleshooting hydraulic pump and cylinders in section 6, hydraulic system.
	· Deformed mast assembly.	· Disassemble mast and replace damaged parts or replace complete mast assembly.
Slow lifting speed and insufficient handling capacity.	· Faulty hydraulic equipment.	· See troubleshooting hydraulic pump and cylinders in section 6, hydraulic system.
	· Deformed mast assembly.	· Disassemble mast and replace damaged parts or replace complete mast assembly.
Mast fails to lift smoothly.	· Deformed masts or carriage.	· Disassembly, repair or replace.
	· Faulty hydraulic equipment.	· See Troubleshooting Hydraulic Cylinders, pump and control valve in section 6, hydraulic system.
	· Damaged load and side rollers.	· Replace.
	· Unequal chain tension between LH & RH sides.	· Adjust chains.
	· LH & RH mast inclination angles are unequal. (Mast assembly is twisted when tilted)	· Adjust tilt cylinder rods.
Abnormal noise is produced when mast is lifted and lowered.	· Broken load roller bearings.	· Replace.
	· Broken side roller bearings.	· Replace.
	· Deformed masts.	· Disassemble, repair or replace.
	· Bent lift cylinder rod.	· Replace.
	· Deformed carriage.	· Replace.
	· Broken sheave bearing.	· Replace.
Abnormal noise is produced during tilting operation.	· Insufficient lubrication of anchor pin, or worn bushing and pin.	· Lubricate or replace.
	· Bent tilt cylinder rod.	· Replace.

2) FORKS

<table>
<tr><th>Problem</th><th>Cause</th><th>Remedy</th></tr>
<tr><td>Abrasion</td><td>Long-time operations causes the fork to wear and reduces the thickness of the fork.
Inspection for thickness is needed.
· Wear limit : Must be 90% of fork thickness</td><td>If the measured value is below the wear limit, replace fork.</td></tr>
<tr><td>Distortion</td><td>Forks are bent out of shape by a number of reasons such as overloading, glancing blows against walls and objects, and picking up load unevenly.
· Difference in fork tip height
<table>
<tr><th>Fork length (mm)</th><th>Height difference (mm)</th></tr>
<tr><td>equal or below 1500</td><td>3</td></tr>
<tr><td>above 1500</td><td>4</td></tr>
</table></td><td>If the measured value exceeds the allowance, replace fork.</td></tr>
<tr><td>Fatigue</td><td>Fatigue failure may result from the fatigue crack even though the stress to fork is below the static strength of the fork. Therefore, a daily inspection should be done.
· Crack on the fork heel.
· Crack on the fork weldments.</td><td>Repair fork by expert.
In case of excessive distortion, replace fork.</td></tr>
</table>